







#### INTRODUCTION





Masman is a dynamic subsidiary of Al Dawlia Boutique Developments, owned by the Masman Empire. They are passionate about excellence and committed to unique, specialized real estate projects. The company originated as a family business in Yemen in 1938 and has evolved into a pioneering force in Egypt and the Middle East and North Africa regions. They expanded into the consumer goods industry, including fabrics, personal care, and home

care services, diversifying their portfolio. In 2020, they launched Arma Chemical Industries Company, further solidifying their leadership position in the market. With honesty, integrity, and loyalty as their foundation, Massman and Al Dawlia redefine luxury living and aim to leave a lasting positive impact on communities while thriving in the competitive business landscape. Masman & Al Dawlia's legacy remains one of setting new benchmarks of excellence.

#### **ABOUT DFS**



# DFS as AL DAWLIA Facility Services is a subsidiary of "AL DAWLIA Boutique Development" headquartered in Cairo, Egypt.

A newly established subsidiary that specializes in offering comprehensive property and facility management solutions for various types of properties. From residential to commercial, corporate to industrial, we provide infrastructure management services for all types of organizations.

At DFS, we understand that every client is unique and has different requirements, which is why we pride ourselves on customizing personalized solutions tailored to meet their specific needs. As we embark on this journey of excellence, DFS stands as a testament to AL DAWLIA Boutique Development's unwavering dedication to enriching lives and elevating standards.

Our commitment to delivering the highest quality services in different sectors is unwavering. We offer a range of Services, such as General maintenance, Security, Housekeeping, A.C Services, Specialized Cleaning, Garage parking, Pest Control, and Internet services.

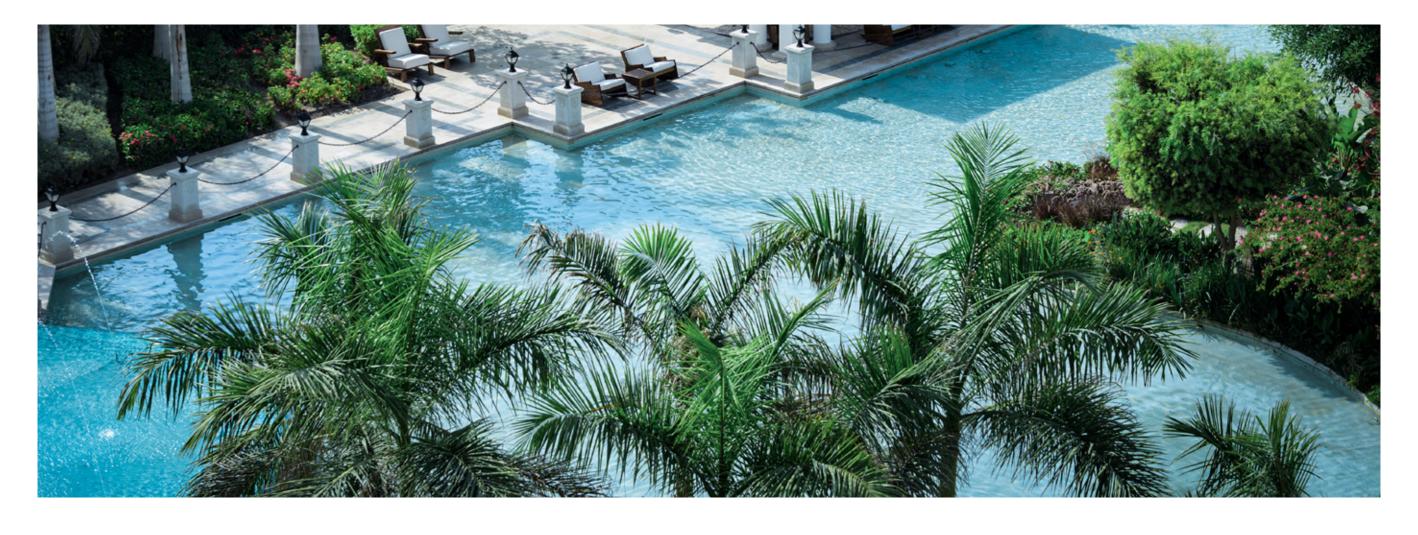
DFS's expertise and experience in the property and facility management industry allow us to offer unparalleled solutions to our clients. Our team of experts is dedicated to delivering efficient, cost-effective, and sustainable services that meet and exceed our clients' expectations. At DFS, we take pride in our ability to deliver innovative solutions that are customized to meet our clients' specific requirements.



# **PHILOSOPHY**

Our philosophy at DFS revolves around the belief that details matter. We understand that paying attention to small details is what has propelled us to our current position and allows us to create projects that are truly memorable and unique, leaving an everlasting mark.

We set ourselves apart in the industry, building long-lasting relationships with our clients and establishing DFS as a trusted partner. Our philosophy guides us in every endeavor, inspiring us to create exceptional experiences and surpass the ordinary.



#### **VISION**

Our vision at DFS is to lead the facility management market in Egypt by prioritizing learning, development, and service excellence. We strive to become the first choice for our clients as the best service provider while establishing ourselves as regional leaders in the facility management industry. Through collaboration, innovation, and an unyielding focus on our core values, DFS is poised to redefine facility management in Egypt and beyond.

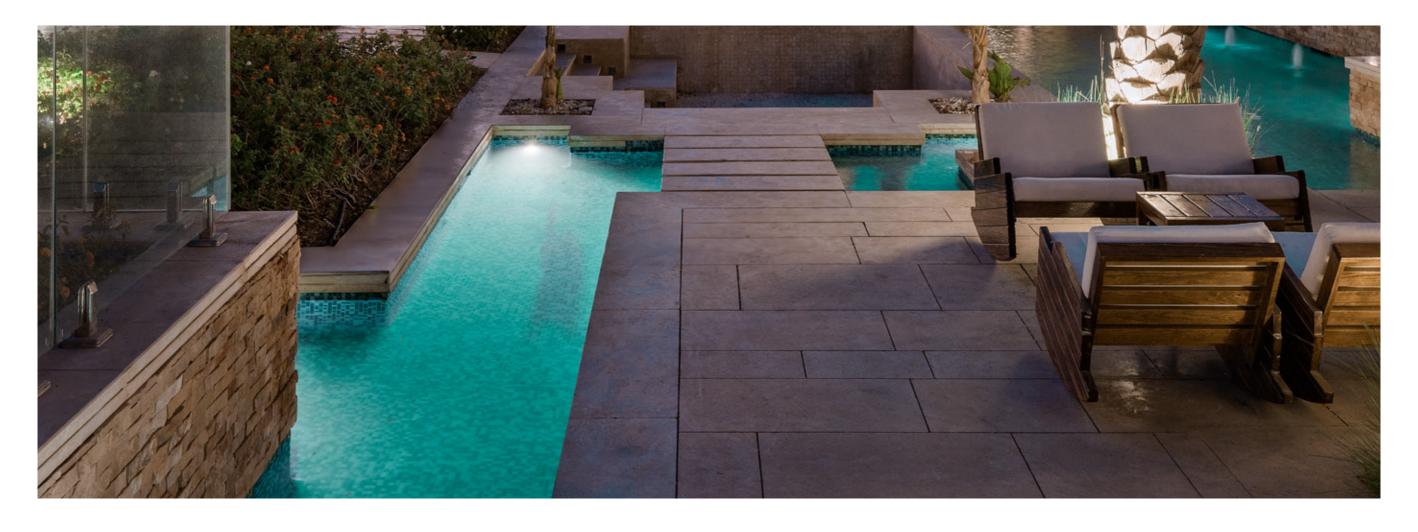
We believe that by leading the way in facility management, focusing on continuous improvement and providing exceptional service, we can establish DFS as a market leader, not only in Egypt but also in the region. Through our dedication to excellence and our commitment to our clients, we are determined to shape the future of the facility management industry and set new standards of success and customer satisfaction.



# **MISSION**

Our mission at DFS is to provide unparalleled property and facility management solutions to our clients. Our goal is to deliver exceptional work for all types of organizations while building on our heritage of modern and vibrant communities that value people.

We believe in delivering the perfect experience to our clients by taking care of every detail in the process, from the essence of the idea to the delivery and beyond. We are committed to welcoming our clients to the new normal and providing elite, cost-effective.





# **SERVICES**

We offer a wide range of top-notch services to cater to your specific needs. Our comprehensive service offerings are designed to deliver excellence in every aspect of property and facility management. Here is a list of the exceptional services we provide.



#### PEST CONTROL SERVICES

Our Pest Control Services encompass a comprehensive approach to property and facility management. We understand that a pest-free & hygienic environment is essential for the well-being of your property and occupants. Our Pest Control Services include: <a href="Inspection: Thorough assessments">Inspection: Thorough assessments to identify existing pest issues and potential problem.</a>

Cleaning: Specialized cleaning to remove pest-attracting factors. Pesticides: The application of safe and effective pesticides targeted to eliminate pests while minimizing environmental impact. Trapping: Implementation of trapping techniques to capture and remove pests, ensuring a pest-free space.



# LANDSCAPE SERVICES

DFS offers Landscape Services that transform & create visually appealing and sustainable outdoor spaces, enriching the ambiance of your property. Our Landscape Services include: Design: Creative & functional landscape design that enhances the aesthetic of your property.

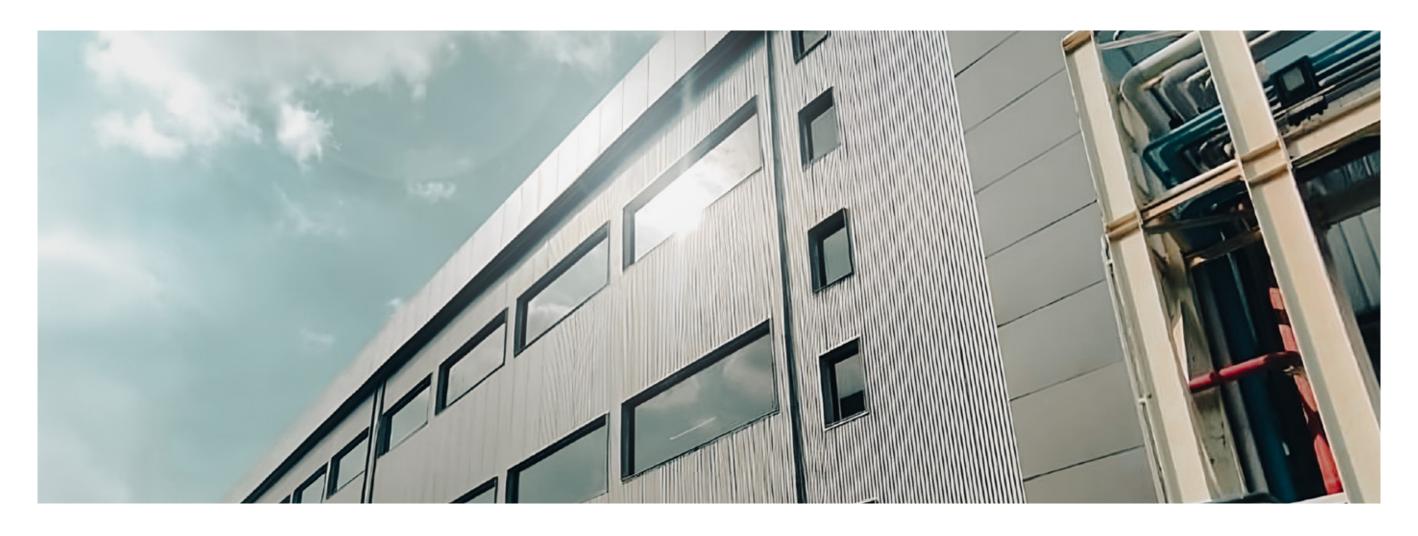
Lawn Mowing & Trimming: Regular maintenance of lawns and green spaces to keep them pristine & symmetrically balanced. Gardening: Careful nurturing of plants and gardens to promote healthy growth and maintain their vibrancy for longer times.



# INDUSTRIAL SERVICES

For industrial properties and factories, DFS provides a range of specialized services to ensure optimal functionality and security. Our Factory Services include: Cleaning: Thorough cleaning and sanitation of industrial spaces to maintain a safe and productive working environment. Agriculture: Our comprehensive range of agriculture

services encompasses meticulous land preparation and expert crop management, tailored to the needs of factory grounds if required. Security: We specialize in offering robust security solutions that effectively protect your valuable assets and diligently maintain a secure manufacturing environment.

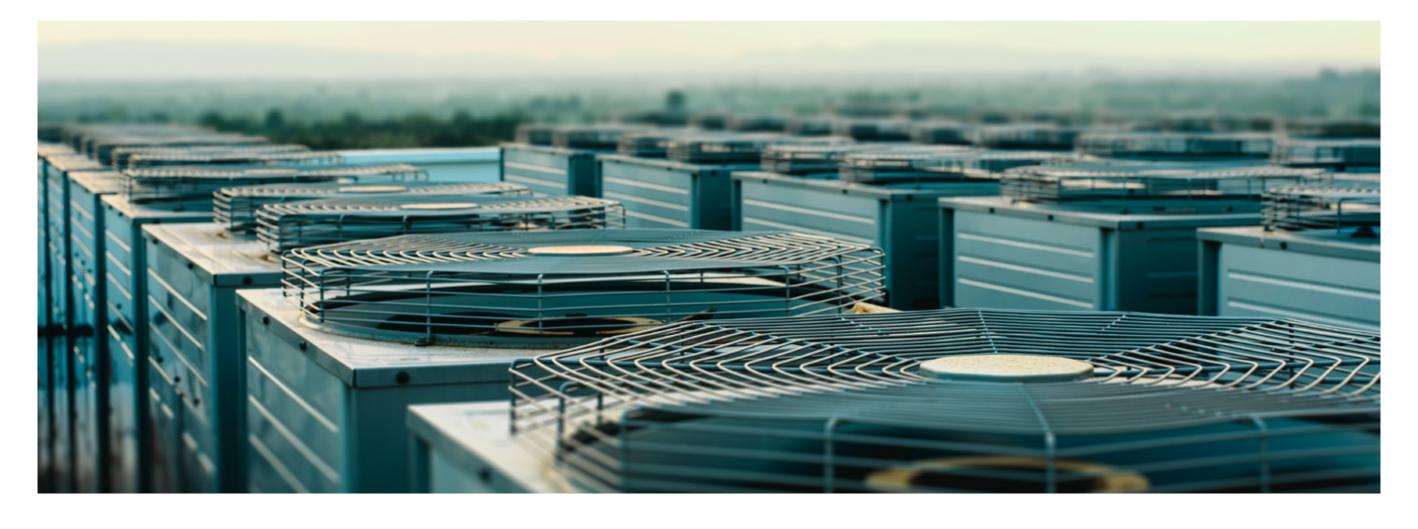


# CHILLERS AND AIR-CONDITIONING SYSTEM MAINTENANCE

Our Chillers and Air-Conditioning System Maintenance services are designed to create comfortable and controlled indoor environments while extending the lifespan of these essential systems. Our services include:

Regular Maintenance: Scheduled inspections, cleaning, and servicing of chillers and air-conditioning units to ensure optimal performance. Repairs: Our dedicated team

provides prompt and efficient repair services, swiftly addressing any issues that may arise and effectively minimizing potential downtime for your operations. Upgrades: Offering expert recommendations for system upgrades and innovative, energy-efficient solutions that not only enhance overall performance but also significantly contribute to reducing your operational costs.





#### **DFS PROJECTS**

We take pride in being involved in a diverse range of projects that are tailored and fitted to meet the unique needs of each individual client. At DFS, we understand that every client is different, and we are committed to providing personalized solutions that exceed their expectations. here is a list of our clients:

























































aldawliadevelopments.com/dfs